



DESIGNER

WHAT IS THE ROLE?

As a Designer, you will develop how a solution should work as well as the associated marketing and user material that sells 'why it works'.

Includes:

- ✓ Business analyst
- ✓ UX designer
- ✓ Graphic designer

WHAT WE OFFER

- ✓ A fantastic working environment that is caring and collaborative, with plenty of support from your team and leaders.
- ✓ Flexible working from home.
- ✓ Vibrant culture.
- ✓ Work with a creative, innovative start-up.
- ✓ A safe space to learn and grow in your career. We're passionate about learners, including ourselves and our own learning journeys!

The role can be 100% remote with the option of up to one day per month spent in person with the team. However you can expect plenty of face to face time on video with your colleagues throughout the week.

WHO ARE WE?

EdSure is an EdTech startup with extensive experience in the analysis and sharing of student information. We work exclusively with student systems and directly related systems such as Learning Management Systems.

EdSure works with a number of universities, TAFEs and institutions to improve the transmission of data between their organisations. We are focused on understanding the challenges presented by information sharing such as privacy, security, matching and translating data.

We invest our revenue back into creating future products for education. We are building apps that we hope will be used by every student in Australia and eventually the world. All revenue from services is invested back into building a company that makes a positive difference to learners.



Submission Link

www.edsure.com.au/careers

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EdSure

TECHNOLOGY

Although you won't need any prior experience in these specific technologies, we'd like to tell you about our tech stack. We have a cloud-native strategy for application development, using the Google Cloud Platform and technologies including Flutter, Cloud Run and Firebase. As we are education focused, we also use a variety of tools to integrate with education platforms, including APIs, ETLs, and integration software like MuleSoft.

WHAT ARE WE LOOKING FOR?

We are a growing organisation so above all, adaptability is essential. Here is an overview of our expectations:

- ✓ Actively participate as part of a large team, both in work and in play.
- ✓ Have an opinion and speak up! Contribute your thoughts even though you risk being wrong (we're all wrong sometimes).
- ✓ Design 'Amazing Solutions' through your design skills that comply with Design Standards.
- ✓ Experiment and take risks by creating proof-of-concept solutions and testing them to determine the Amazing Solution.
- ✓ From beginning to end, engage with customers and users to seek guidance and confirmation for your design.
- ✓ Write, review and follow requirements. Ensure your designs are stored correctly. Ensure your design does not break other Amazing Solutions.
- ✓ Create user-facing documentation on the design including written, videos, and troubleshooting information.
- ✓ Provide ongoing design input and clarification, along with updates to the design and documentation.
- ✓ Verify that your design has been delivered as expected. Monitor production use of your Amazing Solution and take action to improve its use.
- ✓ Investigate and resolve incidents that may be defects, and perform post-incident reviews on the cause of customer problems which may affect production and result in a design change. Provide recommendations for process and procedure improvement.
- ✓ Collaborate cross-functionally with Engineers and Designers, and assist them to succeed with their Amazing Solutions.
- ✓ Peer review designs from your fellow Designers, and work alongside them to elevate technology and consistently apply best practices.
- ✓ Ensure privacy, security and similar compliance requirements are met in your work.