



TEAM LEADER

WHAT IS THE ROLE?

Team Leaders are responsible for a domain of work and for team members working in that domain. They provide direction and guidance to their team, which may consist of Engineers, Designers and Administrators. Team Leaders may share their leadership, such as an Architect leading a team technically while another Team Leader leads operationally and for work assignments.

Includes:

- ✓ Software Engineering Team Leads
- ✓ Project Managers
- ✓ Architects
- ✓ Managers

WHAT WE OFFER

- ✓ A fantastic working environment that is caring and collaborative, with plenty of support from your team and leaders.
- ✓ Flexible working from home.
- ✓ Vibrant culture.
- ✓ Work with a creative, innovative start-up.
- ✓ A safe space to learn and grow in your career. We're passionate about learners, including ourselves and our own learning journeys!

The role can be 100% remote with the option of up to one day per month spent in person with the team. However you can expect plenty of face to face time on video with your colleagues throughout the week.

WHO ARE WE?

EdSure is an EdTech startup with extensive experience in the analysis and sharing of student information. We work exclusively with student systems and directly related systems such as Learning Management Systems.

EdSure works with a number of universities, TAFEs and institutions to improve the transmission of data between their organisations. We are focused on understanding the challenges presented by information sharing such as privacy, security, matching and translating data.

We invest our revenue back into creating future products for education. We are building apps that we hope will be used by every student in Australia and eventually the world. All revenue from services is invested back into building a company that makes a positive difference to learners.



Submission Link

www.edsure.com.au/careers

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TECHNOLOGY

Although you won't need any prior experience in these specific technologies, we'd like to tell you about our tech stack. We have a cloud-native strategy for application development, using the Google Cloud Platform and technologies including Flutter, Cloud Run and Firebase. As we are education focused, we also use a variety of tools to integrate with education platforms, including APIs, ETLs, and integration software like MuleSoft.

WHAT ARE WE LOOKING FOR?

We are a growing organisation so above all, adaptability is essential. Here is an overview of our expectations:

- ✓ Inspire your team to create Amazing Solutions.
- ✓ Actively review the work of your team, and mentor and coach them so they grow and improve. Identify opportunities for your team to upskill and grow, and create and execute plans for that growth.
- ✓ Have an opinion and speak up! Contribute your thoughts even though you risk being wrong sometimes. Encourage your team to contribute their opinions by creating a culture of acceptance and collaboration.
- ✓ Experiment and take risks by creating 'Proof of Concept' solutions and testing them to determine the Amazing Solution.
- ✓ From beginning to end, engage with customers and users to seek guidance and confirmation for your Amazing Solution.
- ✓ Ensure your team's Amazing Solutions comply with the Design Standards and Architecture Standards and that they follow best practices around development, security, review and source control.
- ✓ Ensure that your team creates and maintains design documentation including written documents, videos, and troubleshooting information.
- ✓ Ensure that your team verifies that your Amazing Solution design has been delivered as expected and that benchmarks for quality have been met.
- ✓ Ensure that your team takes ownership of the health of your Amazing Solution, including monitoring production for quality, performance and security.
- ✓ Ensure that your team investigates and resolves incidents that may be defects, and perform post-incident reviews.
- ✓ Actively participate as part of a large team, both in work and in play.
- ✓ Collaborate cross-functionally with other team leaders, administrators, engineers and designers.
- ✓ Assist other team leaders to succeed with their teams, and peer review their Amazing Solutions.
- ✓ Work alongside other team leaders to elevate and consistently apply best practices. Provide recommendations for process and procedure improvement, and execute those recommendations.
- ✓ Ensure that you and your team follow company work practices around task management and time recording, communication and agreements.
- ✓ Ensure that you and your team ensure privacy, security and similar compliance requirements are met in your work.
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